

## LINES OF COMMUNICATION FOR SUPPORT IN THE U.S.

When students and host families require support, contacting those who are best equipped to help allows the YFU support structure to work most effectively.

STUDENT & HOST FAMILY	Local Coordinator (LC)
	Name:
	Phone:
	Email:
LOCAL	Community Manager (CM)
	Name:
	Phone:
COMMUNITY	Email:
MANAGER	
	YFU USA After-Hours
	Emergency Line: 1-800-424-3691
SUPPORT SERVICES	Ctudent Beeneneibilities to the LC
MANAGER	Student Responsibilities to the LC  • Respond to and return calls/texts
	Talk about concerns
	Be available for visits
DADTNED	Treat with kindness and respect
PARTNER COUNTRY	Responsibilities of the LC
OFFICE	<ul> <li>Contact student and host family every month</li> </ul>
	<ul> <li>Support and provide guidance</li> </ul>
	<ul> <li>Resolve issues and conflicts</li> </ul>
	<ul> <li>Report serious concerns to the SSM</li> </ul>
NATURAL PARENTS	<ul> <li>Submit a Monthly Contact Report every month</li> </ul>
PARENTS	